

Blue Ginger Bar & Restaurant Limited
Blue Zenzer – Playgolf
280 Watford Road
Harrow
HA1 3TZ

13 August 2020

Licensing Representation to the Application for a variation application to the Premises Licence for Blue Zenzer – Playgolf, 280 Watford Road, Harrow, HA1 3TZ

I certify that I have considered the application shown above and I wish to make a representation.

An officer of the Licensing Authority, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a ‘Responsible Authority’ under the Licensing Act 2003.

The application has been made for a variation to a premises licence under section 34 of the Act.

The Licensing Authority representations are primarily concerned with the four licensing objectives;

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance; and
- the protection of children from harm.

Please find a list of attached conditions as agreed in our previous email exchange. Please see the note at the bottom of this document to send in an amended plan if required, in relation to the children’s party room.

Conditions Proposed by the Applicant

- CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council
- A CCTV camera shall be installed to cover the entrance of the premises.
- CCTV shall cover areas A, H, J, C on the lower ground floors
- CCTV shall cover areas E,L,D.M,G,N on the upper ground floor for the detection and prevention of crime and disorder

- In relation to Area N (on the upper ground floor) and Area J (on the lower ground floor) outside of the hours authorised for the sale of alcohol, all alcohol within Area N and Area J the trading area is to be secured behind locked fridge or cabinet doors so as to prevent access to the alcohol by customers or staff
- Fully trained Blue Ginger staff shall manage the lower and upper ground floors proactively with regular patrols to supervise customers
- The nominated DPS or authorised manager shall inspect and test that the CCTV is operational and working correctly on a weekly basis. A signed and dated record of the CCTV examination and any findings shall be kept on the premises and made available to the police and authorised officers of the Local Authority on request
- The provision of alcohol shall be provided by waiter or waitress service from the Bar areas marked J and L,N and from mobile ordering devices throughout the lower and upper floors
- All bars areas where alcohol is retailed from shall be monitored by Blue Ginger staff
- If areas B & F are sublet to a third party then details of such arrangements would be submitted to the licensing authority prior to any licensable activities being conducted or the area being occupied
- An operations management policy document shall provide full details of how the premises on both the lower and upper ground floors shall be operated and managed by Blue Zenzer and the sub tenant. This policy shall be updated if there is a change in the sub tenant or tenants
- An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or Brent Police, which will record the following:
 - (a) all crimes reported to the venue
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) all seizures of drugs or offensive weapons
 - (f) any faults in the CCTV system or searching equipment or scanning equipment
 - (h) any visit by a relevant authority or emergency service
- Doors and windows to the external driving range areas marked as C (lower ground floor) and G (upper ground floor) with exception of access and egress shall be kept closed to prevent the breakout of regulated entertainment
- There shall be a specified area for smoking (designated as area M the external area on the plan of the premises)

- To prevent children accessing alcohol in Area A, Blue Zenzer staff shall be responsible for regularly clearing glassware and bottles from this area
- To prevent children from accessing alcohol in any of the public areas on the Lower or Upper ground floors Blue Zenzer staff shall also be responsible for clearing glassware and bottles in these areas
- A challenge 25 policy shall be enforced and advertised at the Bar Area marked J, L, N and throughout Area A. This policy shall also be displayed throughout the premises.

Conditions Proposed based on the Variation Description

- Areas F, B & K as shown on the lower ground floor plan are to be closed to members of the public with no access or licensable activities. Should any of these areas be brought back into operation, the Licensing Authority will be notified by the licence holder to ensure this does not have an effect on the existing licensable activities being carried out.
- Whether Areas A and H are operated by a sub tenant, the entire lower ground floor shall be managed and overseen by the licenceholder.
- All areas as set out on the plan of the upper ground floor are to be managed and operated by the licence holder
- All retail sales of alcohol are to be managed by the licence holder.

Further Conditions Proposed by the Licensing Authority

- A notice shall be placed on the party room door stating 'Strictly no alcohol beyond this point'
- The CCTV system shall be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises
- A 'Challenge 25' policy shall be adopted and adhered to
- Any staff directly involved in selling alcohol for retail to consumers and staff who provide training including managers shall undergo regular training of the Licensing Act 2003 legislation (at least every 12 months). The training shall be documented and signed off by the DPS and the member of staff receiving the training. This training log shall be kept on the premises and made available for inspection by police and relevant authorities upon request

Existing Conditions on Premises Licence

The existing premises licence conditions shall still apply with the exception of condition 19 (Challenge 21), to be replaced by Challenge 25.

Children's Part Room – Area H

It has been agreed by the applicant that the children's party room located in Area H will not be used for the consumption of alcohol. **An updated plan should be sent to the Licensing Authority to demonstrate this if the plan shows consumption.**

Operations Policy Document

Finally we are awaiting a copy of the Management & Operational policy document, prior to this representation being withdrawn.

We await your contact.

Yours sincerely



Susana Figueiredo
Licensing Inspector
Regulatory Services